

Advice Lines

Last updated: October 2019

Name	Address	Borough	Postcode	Number	Email	Opening times (if restricted)	Information
Migrant Legal Action (formerly Afro-Asian Advisory Service)	53 Addington Square	Southwark	SE5 7LB	020 3150 1470		Monday - Friday, 2pm-5pm	Migrant legal help
The AIRE Centre		Pan-UK		020 7831 4276		Mon- Fri, 10.30am-6pm	Provides legal advice for EEA nationals ONLY (telephone advice or online only)
Bail for Immigration Detainees (BID)	1b Finsbury Park Road	Hackney	N4 2LA	020 7456 9750	enquiries@biduk.org	Mon-Thurs, 10-12pm (or leave a message)	Immigration detainees ONLY
Ealing Law Centre	210 Northfields Avenue	Ealing	W13 9SJ	020 8579 4598	info@ealinglaw.org.uk	Mon - Fri, 10am-5pm (Closed 1 - 2pm)	Asylum, trafficking, DV, general immigration issues
East European Resource Centre	238-246 King Street	Hammersmith	W6 0RF	0800 121 4226 (helpline) or 0208741 1288		Mon – Fri, 9-16.30pm	Eastern European Migrants ONLY
JCWI (Joint Council for the Welfare of Immigrants)	115 Old Street	Islington	EC1V 9RT	020 7553 7470	info@jcwi.org.uk	Mon, Tue & Thurs, 10-1pm	Undocumented/irregular migrants ONLY
Praxis	Pott Street	Tower Hamlets	E2 0EF	020 7749 7608	admin@praxis.org.uk	Weds, 2-4pm	Provides practical, legal and emotional advice for migrants (Tower Hamlets only)
Rights of Women		Islington	EC1Y 8RT	020 7490 7689	info@row.org.uk	Mon & Thurs, 10-1pm, 2-5pm	Immigration (Women ONLY)
Lewisham Migrant Refugee Network	341 Evelyn Street (Station: Deptford)	Lewisham	SE8 5QX	020 8694 0323	info@lrmn.org.uk	Appointment only	Asylum/immigration, housing, welfare
Notre Dame refugee centre	16 Leicester Square	Westminster	WC2H 7LE	0207 440 2669		Friday, 10.30-1.30pm	Advice given to asylum seekers, refugees, those wishing to regularise their status, citizenship queries and family members of EU nationals (no points based system or visit visa advice given).
Public Interest Law Unit		Lambeth		07856 539582	office@pilc.org.uk	Mon, Wed & Thurs, 10-4pm. Can leave a voicemail on other days.	European nationals who are homeless, at risk of homelessness or vulnerably housed. Advice given on permanent residence, welfare rights, housing rights, immigration.

Drop-ins

Name	Address	Borough	Postcode	Number	Email	Opening times (if restricted)	Information
East European Resource Centre	238-246 King Street (POSK Building), Hammersmith (Station: Ravenscourt Park)	Hammersmith & Fulham	W6 0RF	0800 121 4226 (helpline) or 0208741 1288 (book immigration advice)	euss@eerc.org.uk voice@eerc.org.uk	In person: Mon & Thurs, 9.30am (list closed at 9.30 – no need to book in advance) Mon to Fri (9-4.30pm)	Advice and help for people from Eastern Europe in poverty and at risk of homelessness, employment rights advice, immigration advice and filling forms (residence, naturalisation), family law advice
Greenwich Migrant Hub	Woolwich Common Community Centre	Greenwich	SE18 4DW	07429031389	migranthub@lrmn.org.uk	Tue, 10.30-2pm. <i>Registration 9am</i>	First-come-first-served.
Haringey Migrant Support Centre	St. John Vianney Church, 386 West Green Road	Haringey	N15 3QL		info@haringeymsc.org	<i>Every other Mon</i> 11am-1pm (click here to check dates)	Immigration, welfare and access to healthcare
Latin American House	10 Kingsgate Place	Camden	NW6 4TA	020 7372 8653	immigration@casalatina.org.uk	Imm Ad: Wed from 3pm and Thu from 10.30am Legal and social advice Mon-Thu 10pm-2pm/3pm-6pm	Majority Latin American, Spanish and Portuguese
London Black Women's Project	661 Barking Rd, London	Newham	E13 9EX	020 8472 0528	info@lbwp.online	Legal Advice: Wed, 9.30 – 11.30 / Thu 2-4pm (ring for appointment)	Any BME women who've experienced domestic violence. Advice on legal, housing, domestic violence
Notre Dame Refugee Centre - Drop-in café	Maison Pierre Chanel, 16 Leicester Square	Westminster	WC2H 7LE	020 7440 2668		Mon and Thu from 8:30. <i>Arrive by 8am</i>	
Praxis	Pott Street	Tower Hamlets	E2 0EF	020 7729 7985	advice@praxis.org.uk	Thu 10am - 1230pm (Tower Hamlets Residents ONLY),	Immigration and welfare advice to Tower Hamlets residents ONLY
Renewal Programme: Refugee and Migrant Project	395 High Street North, Manor Park London	Newham	E12 6PG	020 8471 6954	info@renewalprogramme.org.uk	<i>Appointment by referral only. <u>Check eligibility</u> & call to refer (10 day wait)</i>	Undocumented Newham residents facing destitution <i>Food bank service available</i>
Southwark Day Centre for Asylum Seekers	Copleston Centre, Copleston Road (Station: East Dulwich, Peckham Rye)	Southwark	SE15 4AN	020 7732 0505		Tue 12:30-5pm Lunch (1pm)	Health, housing, education, employment, asylum. Mental health support: drop-in wellbeing group

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Southwark Day Centre for Asylum Seekers	Peckham Park Rd. Church, 121 Peckham Park Road (Station : Peckham Rye, Queens Road Peckham)	Southwark	SE15 6SX			Wed 11am–2.45pm (Lunch 12pm)	Advice, crèche, English class, gardening. Immigration advice first Wed of the month (check)
Southwark Day Centre for Asylum Seekers	St Mary Newington, Kennington Park Road (Station: Kennington, Elephant & Castle)	Southwark	SE11 4JH			Thursday 1pm-5pm (No lunch)	Advice, crèche, wellbeing workshops.
Tower Hamlets Law Centre	St Anne St, off 789 Commercial Road (Station: Westferry)	Tower Hamlets	E14 7HG	020 7538 4909	info@thlc.co.uk	Mon-Fri, 9.30-5pm	Employment, immigration, welfare and housing advice
Toynbee Hall	The Community Centre, 52 Old Castle Street	Tower Hamlets	E1 7AJ	020 7392 2978	flac@toynbeehall.org.uk	Fortnightly: Mon and Sat	OISC Level 1 ONLY
Lewisham Migrant Refugee Network	The Sayes Court Clubroom, 341 Evelyn St	Lewisham	SE8 5QX	020-8694 0323		Asylum/immigration: appointment only. Housing /welfare: Tues 10-12.30	
Walthamstow Migrants Support Centre	The Salvation Army 434 Forest Road	Waltham Forest	E17 4PY	07496 394 175		Friday 10am-12:30pm	Waltham Forest residents only
South London Refugee Assoc. (Lambeth Drop-in)	<i>Lambeth:</i> The Woodlawns Centre, 16 Leigham Court Road (Station: Streatham Hill)	Lambeth	SW16 2PJ	020 3490 3443	admin@slr-a.org.uk	Thu: 10-1pm (term time) <i>Arrive 9am</i> Tues: 2-5pm (18-24 years drop-in only)	Refugees, asylum seekers, undocumented migrants (Immigration, housing, welfare, debt & education) Provide lunch Counselling available
South London Refugee Assoc. (Wandsworth Drop-in)	<i>Wandsworth:</i> St Mary & St John Church, Balham High Road (Station: Balham)	Wandsworth	SW12 9BS	020 3490 3443	admin@slr-a.org.uk	Mon: 10am-1pm (term-time) Provide lunch	Refugees, asylum seekers, undocumented migrants (Immigration, housing, welfare, debt & education) Counselling available

We try our best to keep this list up-to-date but services and times may have changed. We apologise for any errors. To suggest any additions or changes, please contact Daf: daf@hackneymigrantcentre.org.uk.

Advice for EEA Nationals

Name	Address	Borough	Number	Email address	Opening times (if restricted)	Information
Here for Good	n/a	n/a	02070142155	hereforgood@bindmans.com	Advice line: Monday: 09:30-11:30 Wednesday: 11:30-13:30 Friday: 13:30-15:30	Free advice service for EEA citizens and their families to secure their status post-Brexit. www.hereforgoodlaw.org
Public Interest Law Unit	n/a	n/a	07856539582	office@pilc.org.uk	Advice line: Monday, Wednesday and Thursday from 10am to 4pm	Advice for European nationals who are homeless, at risk of homelessness or vulnerably housed. http://www.pilu.org.uk/
The AIRE Centre	Room 505, Charles Clore House, 17 Russell Square, London WC1B 5DR	Camden	020 78314276	info@airecentre.org	Advice line: Monday – Friday: 10:30 to 18:00	Free legal advice and representation, and practical support to vulnerable EU Citizens and families to help make EU Settlement Scheme applications. Also organise application workshops, capacity-building and information sessions. https://www.airecentre.org/
Rights of Women EU Settlement Scheme advice line	52-54 Featherstone Street, London EC1Y 8RT	n/a	02071180267	info@row.org.uk	Advice line: Tuesday and Wednesday 11:00 to 13:00 and 14:00 to 16:00	For vulnerable women who are EU citizen (including EEA/Swiss) or family members of an EU citizen and need advice on their immigration status, particularly EU settlement scheme. NB – only for survivors of Violence Against Women and Girls (including DV, sexual violence, trafficking, slavery, FGM etc. https://rightsofwomen.org.uk/get-advice/immigration-and-asylum-law/
Praxis EU settlement scheme	Pott Street, London E2 0EF	Tower Hamlets	020 77297985	General: admin@praxis.org.uk For HMC emailing with referral forms: Waleed.Maqsood@praxis.org.uk	n/a	Use the EUSS referral form:- http://www.praxis.org.uk/online-forms-and-advice-page-42.html For those precariously housed, homeless, Roma, elderly, unwell, survivors of domestic or sexual violence, in care or otherwise vulnerable.

Do you have questions about access to NHS treatment?

Advice line:

Maternity Action: Maternity Care Access Advice Line - 0808 800 0041 (Freephone) - Thurs, 10am-12pm

<https://www.maternityaction.org.uk/advice-2/maternity-care-access-advice-service/>

Doctors of the World Clinic

The People's Place, 80-92 High Street, Stratford, E15 2NE

Call advice line in advance to book an appointment

Clinic advice line: 0808 1647 686 (10-12pm, Mon-Fri)

Monday, Wednesday, Friday: Drop-in & limited appointments

Tuesday: Women & Children clinic

Thursday: Appointment only

(Drop-in from 9.30am, first person seen at 12.15pm)

Are you worried about being detained or are you in detention?

There is a long list of sources of advice here:

<https://soasdetaineesupport.wordpress.com/resources/>

Other resources:

E-guides to various immigration applications: <https://www.freemovement.org.uk/diy-guides/>

Passing the Life in the UK Test: <http://www.lifeintheuktestweb.co.uk/>

Are you homeless and in need of housing advice?

Streetlink – to refer someone who is sleeping rough (0300 500 0914)

Manna Day Centre

12 Melior Street, Bermondsey, SE1 3QP (020 7357 9363)

Every day: 8.30-1.30pm, Thursday: 9.30am-1pm (Advice for refugees & migrants)

Provides breakfast and lunch, hot showers, housing & welfare advice, computer access (weekdays)

Spitalfields Crypt Centre (Drop-in: 2 locations)

Provides food, clothing, advice & links to relevant organisations, health services (on 'Health MOT' days)

Tuesday & Wednesday: **St Leonard's Church**, Shoreditch High Street, E1 6JN

Tuesday: 1-3pm, Wednesday: 10-12pm

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Thursday & Friday: **TAB Centre**, 3 Godfrey Place, E2 7NT

Thursday: 8-10am, Friday: 9-11.30am

(Can only offer housing to men)

Whitechapel Mission

212 Whitechapel Rd, Whitechapel, London, E1 1BJ (0300 011 1400)

Drop-in: Provide food, advice & showers

Open from 6am (with breakfast)

Advisor from 9am

Legal advice (alternate Mondays 9-11am), benefits advice (Wednesday 9-11am)

North London Action for the Homeless (for meals and advice)

St Paul's Church West Hackney, 182 Stoke Newington Rd, London, N16 7UY

Mon 12-1.30pm, Wed 7-8.30pm

Greenhouse walk in drop-in advice centre

19 Tudor Road, London E9 7SN (0208 5104490 - option 2)

Drop-in: Mon, Tue, Thu, Fri: 9am-4pm (stop seeing new people at 10am)

Only for single homeless with recourse to public funds and who can prove they have been in Hackney for 6 months