



**TRUSTEES' REPORT AND ACCOUNTS**

**FOR THE YEAR ENDED**

**31 MARCH 2022**



*Supported by The Charity of Sir Richard Whittington*

**Company No: 06426744 | Charity No: 1122363**

**HACKNEY MIGRANT CENTRE  
TRUSTEES REPORT  
FOR THE YEAR ENDED 31 MARCH 2022**

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## **Forward**

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The trustees are pleased to present their annual directors' report together with the financial statements of the charity for the year ended 31 March 2022, which are also prepared to meet the requirements for a directors' report and Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting for Charities: Statements of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and the Republic of Ireland (FRS 102) (as amended for accounting periods commencing from 1 January 2019).

## **Reference and Administrative Details**

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Company number: 06426744

Charity number: 1122363

### **Directors and trustees who served during the year:**

Hannah McConnachie	Chair
Elizabeth Kolawole-Johnson	Vice-Chair
Rosemary Sales	Secretary
Roy Hiscock	Treasurer (until October 2021)
Christopher Wheatley	Treasurer (from November 2021)
Rayah Feldman	Trustee
Katharine Meade	Trustee
Hannah Ward	Trustee (until February 2022)

### **Senior Management during the financial year:**

Dafydd Viney	Director of Services (until December 2021)
Sue Marris	Director of Operations (until September 2021)
Dilara Harvey-Smith	Operations Manager (from September 2021)

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Registered office: Migrant Centre, The Old Fire Station, 61 Leswin Road, London N16 7NX

Independent examiner: Samir Shah, Chartered Accountant  
Ramon Lee Ltd, 93 Tabernacle Street London EC2A 4BA

Bankers: Unity Trust Bank, Four Brindleyplace, Birmingham B1 2JB

## **Public Benefit Statement**

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In shaping our objectives for the year and planning our activities, the trustees have considered the Charity Commission's guidance on public benefit, including the guidance "Public Benefit: Running a Charity". The achievements and activities outlined in this report demonstrate the public benefit arising through the charity's activities.

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## **What We Do**

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Hackney Migrant Centre (HMC) delivers a free, weekly advice and support service for vulnerable migrants on immigration, housing, welfare and access to healthcare. Volunteers also cook and serve a delicious meal each week. We support visitors to our service to resolve their immigration problems and move out of homelessness and destitution in the long-term, as well as assisting them to address immediate issues. Most of our visitors lack secure immigration status and are destitute as a result, a situation exacerbated by the Hostile Environment. We welcome all migrants, regardless of immigration status, nationality or current place of residence.

## **Our Purpose**

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To demonstrate solidarity with migrants in Hackney and beyond, including the most vulnerable and marginalised, by welcoming them as our visitors and helping them to access rights and overcome injustice in the immigration system.

Our objects as per our governing document are:

1. to relieve the needs of migrants, especially those whose immigration status is precarious, irregular and/or temporary, through the provision of legal and other advice and advocacy
2. to relieve financial hardship and destitution among migrants, especially those whose immigration status is precarious, irregular and/or temporary, through the provision of legal and other advice, advocacy and support
3. To preserve and protect the physical and mental health of migrants, especially those whose immigration status is precarious, irregular and/or temporary, by providing advice and advocacy to assist them to access health and other relevant services.
4. To advance the education of the public in general about issues relating to migrants especially those whose immigration status is precarious, irregular and/or temporary, through the provision of legal and other advice and advocacy

## **Our Strategic Aims**

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1. To provide a safe space for our visitors to gather and be welcomed and supported by staff, advisers and volunteers from local communities.
2. To deliver high quality immigration advice, representation, guidance and support for our visitors in order to obtain secure immigration status.
3. To deliver high quality advice, representation, guidance and wellbeing support to help our visitors secure housing and move out of destitution.
4. To campaign to secure changes in policy and practice to advance migrants' rights locally and nationally.
5. To build partnerships with relevant organisations and use our knowledge to support the broader immigration sector and migrant communities.
6. To ensure we are an organisation with strong leadership and good governance, within a framework of diversity and inclusion.

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## **Chair's Report**

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It has been another busy year for the team of volunteers and staff at Hackney Migrant Centre. Together with our professional advisors, we have continued to provide vital support and advice to our visitors to help them resolve their immigration, housing and welfare problems.

The global pandemic continued but there was no 'pause' for our visitors. Their immigration and housing problems have been exacerbated by the pandemic and the Hostile Environment which has meant that the avenues for obtaining external immigration advice and support for homeless and destitute people became even more limited as many services closed. It also became harder to raise funds for our work in a climate where there is more and more need but less charitable funding available. All this has put great pressure on our volunteers and staff in their work of supporting visitors through the complex processes required to get legal aid, to find immigration advisers, and to organise secure and long-term housing solutions. I want to thank all of the staff who continue to work so hard in difficult circumstances and the volunteers who provide invaluable support to our community of visitors.

In 2021/2022 we said good bye to some excellent members of staff: Daf Viney, Director of Services; Sue Marris, Director of Operations; Anna Mulcahy, Access to Justice Worker; and Lauren Stewart, Caseworker for Migrant Families and Young People. We also had the opportunity to welcome a great new member of staff, Dilara Harvey-Smith as Operations Manager. While not in the financial year of this report, we've just welcomed another two members of staff, Charlotte Buckley as Director and Sian Davin as Immigration Advisor, and I want to take the opportunity to thank Catherine Devlin, Casework Administration and Support Assistant, who has supported HMC through the last 16 months. The Board of Trustees are excited that our new Director, Charlotte, is leading on a collaborative review of our service with all our stakeholders to ensure we maximise our impact in this Hostile Environment and post-pandemic landscape. The review will also look at how our new Immigration Advisor post can best support our visitors. While there are many challenges in the charity and migrant sector, there are reasons to be positive as we look to the future of HMC. A big thank you to our community of volunteers and supporters, and I am always in awe by the resilience shown by our visitors in such difficult circumstances.

Thanks to the other Trustees who make chairing the Board at Hackney Migrant Centre a pleasure.

Hannah McConnachie

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## **Our Year in Numbers**

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Including on-going cases, we worked with a total of **592** people, with over **700** dependents and family members during the year. **202** people accessed immigration advice and **129** people received welfare and housing advice

### **Demographics**

Our visitors came from **69** different countries and identified as:

- Black (including Black African, Caribbean and other Black identities): **84%**
- Asian, Arab or Middle Eastern: **12%**
- Mixed, white or other: **4%**

### **Locations**

- **40%** of our visitors were based in Hackney and immediately surrounding boroughs
- **35%** approached HMC from other inner London boroughs
- **25%** were from the Greater London area or from outside London

### **Immigration Status**

The status of our visitors when they came to us was:

- Undocumented or overstayed visa: **48%**
- Limited Leave to Remain: **22%**
- Refused asylum seeker: **10%**
- Asylum seeker: **7%**
- Refugee/ILR/naturalised British Citizen: **6%**
- Other or unknown: **5%**
- EU citizens with pre-settled or no status: **2%**

### **Themes**

Our visitors presented with the following issues:

- **43%** were homeless
- **69%** had no recourse to public funds
- **32%** had a disability or other significant physical or mental health concern

### **Outcomes**

- ✓ Secured Exceptional Case Funding for **58** people
- ✓ Assisted **183** people to access legal representation
- ✓ **73** people had a positive immigration outcome, such as being granted leave to remain
- ✓ **44** people were supported into short-term and emergency accommodation
- ✓ **48** people were supported into longer term accommodation

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## **Housing and Destitution Casework**

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As we have returned to face-to-face housing advice at our Advice Service following the relaxation of Covid-19 safety measures, we have continued to see migrants experiencing extreme hardship as a result of the Hostile Environment policies. These include being forced into street homelessness, sofa-surfing which impacts on their physical and mental health. We have continued to stand in solidarity with our visitors during extremely difficult periods and worked to ensure they have had access to their housing rights and entitlements.

As Covid-19 safety measures reduced, we saw several Local Authorities attempt to evict migrants from 'Everyone In' Covid-19 homelessness accommodation. Despite this, we were able to support all of our visitors who have received evictions into alternative accommodation, a large number of whom were granted status whilst they were accommodated by Local Authorities.

As the year progressed, we worked with an increasingly older and more vulnerable group of migrants. We have frequently had to make referrals for assessments by Adult Social Services under the Care Act 2014 to request accommodation and support for migrants with severe physical and mental health conditions. This has required a large amount of advocacy to challenge poor practice and gatekeeping by Adult Social Services and Mental Health teams.

The asylum support system has continued to falter under long-term mismanagement as part of the Hostile Environment. At the end of 2021 over 25,000 people including children continue to be housed in hotel accommodation for indefinite periods. We have continued to help individuals access asylum support – routinely challenging delays to decision making and failures by sub-contracted private companies to provide accommodation after it has been granted by the Home Office.

Providing migrants with accommodation helps them to access advice and support to regularise their status. We have helped many migrants with homelessness applications to Local Authorities and advocated for their entitlements whilst they were being accommodated under the homelessness duties.



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## **Access to Justice**

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The ongoing deterioration in access to legal representation due to the decline in capacity of Law Centres and r immigration solicitors at private firms (that have Legal Aid contracts) continues increase the work required to find reliable legal representation. The Hostile Environment has made the suffering of people without immigration status increasingly acute, meaning support needs are more urgent and it is often not possible to provide one-off advice only.

Looking back to 2016, around 26% of new visitors had no current valid immigration status, rising to 56% in 2021. Last year 40% of visitors were homeless, whereas 10 years earlier only 10% had no home. The majority of this cohort are older single adults. They have experienced prolonged and severe hardship because of being undocumented for many years, which in turn created barriers to securing documentation without assistance. For example, they are often homeless, sometimes street homeless, they do not have access to a computer, or family members to assist them, and have been excluded from mainstream systems for a long period. All this creates both practical and personal barriers to navigating the often complex and hostile processes necessary to access their records from statutory services, such as the NHS and the Home Office.

These factors have combined to create a situation where HMC's work has shifted from primarily providing one-off advice/on-the-day support and referrals/signposting, to providing in-depth casework and support to visitors over time. Over the last year, HMC has started the important process of reviewing our service delivery model and developing a longer-term strategy for ensuring that we are providing the best possible service to visitors, including what level of intervention should be offered to each person, assessing the availability of other support options and determining the right balance between reaching as many people as possible with the ability to support each person meaningfully.

In 2021, HMC has partnered with Refugee and Migrant Forum of Essex & London (RAMFEL) on a pilot project to undertake casework to effectively assist visitors to gather the evidence to make a successful application based on 20 years' continuous residence in the UK. The outcome of the Access to Justice team's support with evidence-gathering has been a clear increase in the speed at which applications are progressing. In addition, we have observed Legal Aid firms become more willing to take the cases on when we have gathered the evidence. Although more work is required to prepare, the cases are progressed more quickly resulting in visitors being granted Leave to Remain and moving out of homelessness and destitution sooner.

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## **Casestudies**

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*Visitor names have been changed to protect confidentiality.*

### **Grace**

*Grace arrived in the UK in 1998 to join her father who was a British national. She attended HMC for advice in early 2022. At the time she was without a legal status in the UK despite having been eligible for almost four years to apply for leave to remain based on 20 years' continuous residence in the UK. Grace had made multiple attempts to regularise her status since 2018 but she had not been able to access affordable legal advice. She applied for a Fee Waiver on three occasions, but the Home Office refused because she had not provided sufficient supporting documentation. Grace had been destitute and homeless for many years, sofa surfing and relying on friends for food. When Grace first came to HMC, she was sleeping in a chair at a friend's house, which was exacerbating her asthma and arthritis. In mid-2019, in response to the refusal of the Fee Waiver, the Home Office placed her on immigration bail.*

*→ HMC assisted Grace to secure medical records that proved her continuous residence since 1998.*

### **John**

*John is a refugee who is living with Post Traumatic Stress Disorder (PTSD). After many years of struggling to manage his condition, he eventually suffered a breakdown. During this time, he failed to renew his visa, which meant he lost his right to work in the UK and consequently his job. John became homeless and slept rough, while still suffering from acute PTSD symptoms. At HMC, John accessed immigration advice to help him understand the situation he was in and his options. We helped John find an immigration solicitor. However, in the meantime, John's mental and physical health worsened to the point that he became a severe risk to himself. HMC made a referral for John under the Care Act and advocated to help him access the accommodation and support he needed for his health.*

*→ Eight months after initial referral, John was able to move into self-contained accommodation and begin accessing community mental health services, while awaiting the outcome of his immigration application. John attends the monthly wellbeing and social support sessions at HMC and is hoping to*

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## **Social Sessions**

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One of the ways we kept the sense of community alive at HMC during the 16 months that the centre was closed due to Covid-19 was through the Collective Care Team project, which provided visitors with ongoing material and social support throughout the worst of the pandemic. Volunteers were paired with individual visitors and kept in regular touch over the phone, developing strong and supportive friendships over this time. But while this connection provided a 'lifeline' for many people, these individual relationships could never replace the benefit of community-based, peer support.

We returned to face to face sessions from August 2021 onwards, but the Advice Service was 'paused' on the last Wednesday of each month, to provide an opportunity to invite visitors back to the centre for social support and to start rebuilding the community connections lost during the pandemic. These monthly "Social Sessions" provided a space for newer visitors to connect with others, as well as a chance for former visitors to reconnect with the volunteers and staff who had supported them over the phone during the pandemic.

From the outset, the sessions were set up as an open social space, where visitors could come and spend the day, meet others and socialise, have a cup of coffee, a nutritious lunch, take part in activities or find a quiet space to sit and read. It was always intended to be an active space, where returning visitors could be involved directly in the activities which took place during the session:

- Our resident poet, Erin\*, has been able to facilitate the HMC Creative Writing & Poetry group once a month, culminating in a poetry showcase in July 2022 at St Mary's Old Church, a local community arts venue.
- Our talented hair stylist, Anabel\*, has led numerous Black haircare skill-sharing demonstrations, such as stitch in weave and crochet hair style.
- Our Recovery College facilitator, Aries\*, has led an ongoing therapeutic craft session, which amongst various activities has focused on cross-stitch, as well as delivering a talk on 'empowerment'.

The Social Session has provided an opportunity for caseworkers to speak with visitors in person fairly regularly, which is often preferable to checking in over the phone. It has also been an avenue for engaging with other projects and local organisations outside of HMC, such as the 'Singing Blankets'. After about 10 months of supporting the development of this space, it is clear how much potential there is for visitors to support each other in a meaningful way on their own terms, as well as contributing to HMC services and community.

*\*Name changed to protect identity.*

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## Our Volunteers

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We have over 50 volunteers at any one time supporting the advice service. Many of them are former visitors who remain part of the HMC community. It wouldn't be possible to run our service without their help and support – from welcoming visitors to cooking lunch, collecting donations of food and carrying out a range of casework tasks to help visitors access services and the support they need – volunteers are an integral part of who we are.

*“Hopelessness, helplessness and the fear of the unknown future was what I was feeling when I walked into Hackney Migrant Centre (HMC). There is a saying that "Life is like a book. Some chapters are sad, some happy and some are exciting. But if you never turn the page, you will never know what the next page holds. HMC is my next page. HMC had been very helpful and supportive. HMC had made me realise that "Life is like a camera. Just focus on what's important, capture the good times, develop from negatives and if things don't turn out. Take another shot". My other shot is being a volunteer at HMC. I am grateful to HMC for allowing me to volunteer during the social gathering where lots of activities were involved. I lead the art and craft class. I teach how to do cross stitch designs and mod podge creations. I gave a talk on Empowerment for men and women, this is to encourage other people whom might have been in the same position as I was previously. Volunteering at HMC had enabled me to socialise with other people, helped me to get my self-esteem back, teach other people skills that will be helpful and relaxing for them. I am now hopeful for a better future”.*

Aries\*

*\*Name changed to protect identity*



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## **Campaigns**

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Our casework team use the knowledge and experience gained through their casework to inform campaigns that seek to tackle some of the root causes of the problems facing the people we work with. Below are some examples of this:

We contributed data, case studies and first-hand knowledge to Public Interest Law Centre's paper '**The Case for Broadening the Scope of Immigration Legal Aid**'. This briefing paper was produced in response to the Government's open consultation on the 'New Plan for Immigration', using evidence from HMC to demonstrate the need for bringing immigration cases back into "scope" for legal aid to replace the cumbersome and costly system of ECF.

We provided evidence as part of Islington Law Centre's litigation challenging the application of the "**10-Year-Route-to-Settlement**" for children and young people. The challenge successfully demonstrated that it is not proportionate to expect those who are born in or arrive in the UK as children to complete 10 years' continuous residence before being granted indefinite leave to remain. In October 2021, the Home Office published an updated policy which allowed young people aged 18-24 who have lived more than half their life in the UK to settle via a shorter concessionary route of five (rather than 10) years, in part in response to the litigation.

We contributed data and first-hand testimonies, both from visitors and HMC's Access to Justice Coordinator, to research conducted by the Joint Council for the Welfare of Immigrants (JCWI). Their report "**We Also Want To Be Safe – Undocumented Migrants Facing COVID in a Hostile Environment**" explores undocumented migrants' experiences of the Covid-19 pandemic and the charities such as HMC supporting this group and was used as part of JCWI's campaign to make sure the government's COVID inquiry includes migrants.

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## **Financial Review**

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During the year the charity's income amounted to £306,888, slightly less than the previous year (2021: £453,212). Expenditure for the year was £408,422 (2021: £476,398).

Our expenditure was lower than the previous year as we ended the CCT project which helped some of most vulnerable visitors. Our expenditure for 2021/22 was in line with our normal budget.

The result for the year was a deficit of £101,534 (2021 deficit: £23,186), which, combined with our funds brought forward, gives us total funds of £160,464 at 31 March 2022. Out of these funds, £14,423 are restricted for specific purposes set by the donors and therefore £146,041 are unrestricted.

### **COMMENT REGARDING CURRENT FINANCIAL SITUATION TO GO IN**

## **Reserves policy**

In common with other charitable organisations of a similar size, we rely on our funders to provide the finances which enable the organisation to operate. We cannot assume that such funding will continue so we are constantly attempting to ensure that adequate funding is in place to continue our services. While this has not so far been a problem, the director and trustees consider it appropriate to ensure that we are able to continue the service in the event of a funding hiatus. We estimate that an unrestricted reserve of a minimum of three months' expenditure is necessary for this purpose and for the year under review such reserves would be a minimum of £102,000.

The trustees consider that the charity's reserves will provide financial security for the future. The reserves held in unrestricted funds, which have not been designated or invested in fixed assets, at 31 March 2022 were £146,041 (2021: £149,976), therefore adequately meeting our reserves requirements.

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## **Structure Governance and Management**

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### **Governing document**

The organisation is a charitable company limited by guarantee, incorporated on 14 November 2007 and registered as a charity on 17 January 2008. The company's operations are governed by its Memorandum and Articles of Association dated 14 November 2007.

### **Recruitment and appointment of directors/trustees**

The directors of the company are also the charity's trustees for the purposes of charity law.

The number of directors shall not be less than three but (unless otherwise determined by ordinary resolution) shall not be subject to any maximum.

The directors have no beneficial interest in the company other than as members and all guarantee to contribute up to £10 in the event of winding up.

As set out in the Articles of Association, one third of the directors shall retire by rotation at each annual general meeting. No paid employee is eligible to serve as a director or trustee.

### **Trustee induction and training**

New trustees are initially provided with copies of the Memorandum and Articles of association together with the most recent annual report. All trustees continue to maintain a good working knowledge of charity and company law and best practice by studying the Charity Commission newsletters and attending appropriate external courses. The trustees aim to maintain a broad spectrum of specialised abilities and experience on the board, thus enhancing the ongoing successful operation of the organisation.

### **Organisation**

The trustees are responsible for the development and operation of the charity and day to day tasks are delegated to the senior management team.

### **Pay policy for staff**

Staff remuneration reflects appropriate skills level in National Joint Council salary levels and includes Inner London weighting.

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## **Trustees' Responsibilities in Relation To The Financial Statements**

The trustees (who are also directors of Hackney Migrant Centre for the purposes of company law) are responsible for preparing the trustees' annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that year. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP;
- Make judgments and estimates that are reasonable and prudent;
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue to operate.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

APPROVED BY THE BOARD OF DIRECTORS AND SIGNED ON ITS BEHALF BY

HANNAH MCCONNACHIE – CHAIR

[DATE]



## Statement of financial activities (incorporating an income and expenditure account)

For the year ended 31 March 2022

	Note	Unrestricted £	Designated £	Restricted £	2022 Total £	Unrestricted £	Designated £	Restricted £	2021 Total £
<b>Income from:</b>									
Grants, donations and legacies	2	202,243	-	99,247	<b>301,490</b>	178,577	-	268,295	446,872
Other income	3	5,398	-	-	<b>5,398</b>	6,340	-	-	6,340
<b>Total income</b>		<b>207,642</b>	<b>-</b>	<b>99,247</b>	<b>306,888</b>	<b>184,917</b>	<b>-</b>	<b>268,295</b>	<b>453,212</b>
<b>Expenditure on:</b>									
Raising funds	4	32,456	-	-	<b>32,456</b>	31,950	-	-	31,950
Charitable activities									
Drop-in and Advice Service	4	154,202	62,503	79,650	<b>296,355</b>	22,888	82,502	81,450	186,840
Moving out of Hardship	4	-	-	20,012	<b>20,012</b>	-	-	106,308	106,308
Grants for Individuals	4	-	-	29,451	<b>29,451</b>	-	-	26,056	26,056
Hardship fund	4	-	-	5,228	<b>5,228</b>	-	-	3,327	3,327
ECF	4	-	-	-	<b>-</b>	-	-	6,631	6,631
Covid-19 and Collective Care Team	4	24,919	-	-	<b>24,919</b>	22,794	-	92,492	115,286
Campaigns	4	-	-	-	<b>-</b>	-	-	-	-
<b>Total expenditure</b>		<b>211,577</b>	<b>62,503</b>	<b>134,341</b>	<b>408,422</b>	<b>77,632</b>	<b>82,502</b>	<b>316,264</b>	<b>476,398</b>
<b>Net income / (expenditure) for the year</b>		<b>(3,936)</b>	<b>(62,503)</b>	<b>(35,094)</b>	<b>(101,534)</b>	<b>107,286</b>	<b>(82,502)</b>	<b>(47,970)</b>	<b>(23,186)</b>
Transfers between funds				-	-	(60,000)	60,000	-	-
<b>Net movement in funds</b>		<b>(3,936)</b>	<b>(62,503)</b>	<b>(35,094)</b>	<b>(101,534)</b>	<b>47,286</b>	<b>(22,502)</b>	<b>(47,970)</b>	<b>(23,186)</b>
<b>Reconciliation of funds:</b>									
Total funds brought forward		149,977	62,503	49,517	<b>261,997</b>	102,691	85,005	97,487	285,183
<b>Total funds carried forward</b>		<b>146,041</b>	<b>-</b>	<b>14,423</b>	<b>160,464</b>	<b>149,977</b>	<b>62,503</b>	<b>49,517</b>	<b>261,997</b>

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in Note 17 to the financial statements.

## Balance sheet

Company no. 06426744

As at 31 March 2022

	Note	£	2022 £	£	2021 £
<b>Fixed assets:</b>					
Tangible assets	11		-		2,502
					2,502
<b>Current assets:</b>					
Debtors	12	30,077		470	
Cash at bank and in hand		166,862		275,827	
		196,939		276,297	
<b>Liabilities:</b>					
Creditors: amounts falling due within one year	13	36,475		16,802	
<b>Net current assets / (liabilities)</b>			<b>160,463</b>		259,496
<b>Total assets less current liabilities</b>			<b>160,464</b>		261,997
<b>Total net assets / (liabilities)</b>			<b>160,464</b>		261,997
<b>The funds of the charity:</b>	19				
Restricted funds			14,423		49,518
Unrestricted funds:					
Designated funds		-		62,503	
General funds		146,041		149,976	
Total unrestricted funds			146,041		212,479
<b>Total charity funds</b>			<b>160,464</b>		261,997

In preparing these financial statements:

For the financial year ended 31st March 2022 the company was entitled to exemption from audit under section 477 Companies Act 2006. No member of the company has deposited a notice, pursuant to section 476, requiring an audit of these financial statements under the requirements of the Companies Act 2006.

The directors acknowledge their responsibilities for ensuring that the company keeps accounting records which comply with section 386 of the Act and for preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of the financial period and of its profit or loss for the financial period in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

These accounts were approved and authorised for issue by the Board of Directors and Trustees on [date] and were signed on its behalf by:

Hannah McConnachie  
Chair of Trustees

## Notes to the financial statements

For the year ended 31 March 2022

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**1 Accounting policies****a) Basis of preparation**

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

**b) Public benefit entity**

The charitable company meets the definition of a public benefit entity under FRS 102.

**c) Going concern**

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting period.

**d) Income**

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

The 'grants, donations and legacies' heading on the Statement of Financial Activities includes unrestricted grants and donations, given in general to the organisation and restricted grants and donations which are given for specific elements of our work.

For legacies, entitlement is taken when a distribution is received from the estate. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

Income received in advance of the provision of a specified service is deferred until the criteria for income recognition are met.

**e) Donations of gifts, services and facilities**

Donated professional services and donated facilities are recognised as income when the charity has control over the item or received the service, any conditions associated with the donation have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), volunteer time is not recognised so refer to the trustees' annual report for more information about their contribution.

On receipt, donated gifts, professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

**f) Interest receivable**

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

**g) Fund accounting**

Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund.

Unrestricted funds are donations and other incoming resources received or generated for the charitable purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular purposes.

## Notes to the financial statements

For the year ended 31 March 2022

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**1 Accounting policies (continued)****h) Expenditure and irrecoverable VAT**

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

Costs of raising funds relate to the costs incurred by the charitable company in inducing third parties to make voluntary contributions to it, as well as the cost of any activities with a fundraising purpose

Expenditure on charitable activities includes the costs of delivering services undertaken to further the purposes of the charity and their associated support costs

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

**i) Allocation of support costs**

Resources expended are allocated to the particular activity where the cost relates directly to that activity. However, the cost of overall direction and administration of each activity, comprising the salary and overhead costs of the central function, is apportioned to the Moving out of Hardship project where the budget allows and the balance to the Drop-In Centre activities, where the bulk of our resources are used. The Hardship Fund and the Grants for Individuals are co-ordinated mainly by volunteers.

**j) Operating leases**

Rental charges are charged on a straight line basis over the term of the lease.

**k) Tangible fixed assets**

Items of equipment are capitalised where the purchase price exceeds £500. Depreciation costs are allocated to activities on the basis of the use of the related assets in those activities. Assets are reviewed for impairment if circumstances indicate their carrying value may exceed their net realisable value and value in use.

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Fixtures, fittings and computer equipment	4 years
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**l) Debtors**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

**m) Cash at bank and in hand**

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

**n) Creditors and provisions**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

**o) Pensions**

The charity pays employer contributions to defined contribution pension schemes.

## Notes to the financial statements

For the year ended 31 March 2022

**2 Income from grants, donations and legacies**

	Unrestricted	Restricted	2022 Total	2021 Total
	£	£	£	£
<i>Trusts and Foundations</i>				
AB Charitable Trust	20,000		<b>20,000</b>	-
Allen & Overy Foundation	5,000		<b>5,000</b>	-
Charles S. French Charitable Trust		3,000	<b>3,000</b>	-
Choose Love			-	18,000
Churches Together Hampstead			-	3,000
Dischma Charitable Trust	5,000		<b>5,000</b>	-
East End Community Foundation : East End Emergency Fund			-	6,000
Hackney Parochial Charities		10,000	<b>10,000</b>	12,500
London Catalyst - Samaritan Grant		2,000	<b>2,000</b>	2,000
London Community Response Fund		30,000	<b>30,000</b>	18,425
London Legal Support Trust			-	-
Margaret Hayman Charitable Trust			-	-
Mrs Smith & Mount Trust		5,000	<b>5,000</b>	-
MSN Fund		18,200	<b>18,200</b>	13,200
Respond and Adapt Programme			-	30,000
Sir Jules Thorn Trust	1,250		<b>1,250</b>	-
Sisters of the Holy Cross	20,000		<b>20,000</b>	-
Society of the Holy Child Jesus			-	20,000
Souter Charitable Trust			-	3,000
South Hackney Parochial Charity		2,000	<b>2,000</b>	5,500
Southall Trust	1,000		<b>1,000</b>	1,000
The Blue Moon Trust			-	20,000
The Charity of Sir Richard Whittington	30,000		<b>30,000</b>	34,000
Th David & Ruth Lewis Charitable Trust	20,000		<b>20,000</b>	-
The Mbili Charitable Trust			-	2,000
The National Lottery Community Fund			-	105,004
Trust for London Trustee Distribution Fund			-	7,500
West Hackney Parochial Charity			-	5,000
Anonymous and other small grants			-	4,350
	<u>102,250</u>	<u>70,200</u>	<b><u>172,450</u></b>	<u>310,479</u>
<i>Grants for Individuals</i>				
Hackney Parochial Charities		587	<b>587</b>	527
Heinz, Anna & Carol Kroch Foundation		25,820	<b>25,820</b>	28,065
Kanlungan Filipino		750	<b>750</b>	-
Methodist Church Fund for Human Need		640	<b>640</b>	160
Other small grants		1,250	<b>1,250</b>	749
	<u>-</u>	<u>29,047</u>	<b><u>29,047</u></b>	<u>29,501</u>
<i>Community Supporters</i>	13,087		<b>13,087</b>	11,076
<i>Individual Donations and gift aid</i>	79,012		<b>79,012</b>	91,845
<i>Fundraising</i>	7,894		<b>7,894</b>	3,971
	<u>202,243</u>	<u>99,247</u>	<b><u>301,490</u></b>	<u>446,872</u>
<b>3 Other income</b>			<b>2022</b>	<b>2021</b>
	Unrestricted	Restricted	<b>Total</b>	<b>Total</b>
	£	£	£	£
Earned income	5,398		<b>5,398</b>	4,748
Government covid support (furlough and SSP)			-	1,592
	<u>5,398</u>	<u>-</u>	<b><u>5,398</u></b>	<u>6,340</u>

## Notes to the financial statements

For the year ended 31 March 2022

## 4 Analysis of expenditure

	Cost of raising funds £	Charitable activities							2022 Total £	2021 Total £
		Drop-In and Advice Service £	Moving out of Hardship £	Hardship Fund £	Grants for Individuals £	ECF £	Covid-19 and CCT £	Support costs £		
Staff salaries (Note 7)	32,039	160,844	3,610				6,695	42,035	245,223	227,556
Other staff costs		5,396						10,834	16,230	830
Project partners' costs			10,811						10,811	64,790
Legal advisors		18,365							18,365	18,460
Interpreting and other direct costs		10,436							10,436	7,563
Grants for individuals					29,451				29,451	26,056
Hardship fund - grants				3,753					3,753	3,074
Hardship fund - emergency accommodation				1,475					1,475	252
CCT purchases							18,224		18,224	96,598
Evaluation and monitoring			5,550						5,550	-
Other direct costs		603	20						623	160
Rent & storage for Drop-In centre		9,799							9,799	1,575
Volunteer and intern expenses		3,636							3,636	106
Food and kitchen supplies		1,867							1,867	43
Drop-In centre running costs		4,772							4,772	3,530
Working from home costs		2,446							2,446	1,374
Fundraising	417								417	966
Office rent								7,104	7,104	7,922
Internet								569	569	379
Office equipment and supplies								3,394	3,394	134
Finance and admin								7,657	7,657	6,326
Insurance								1,169	1,169	870
Subscriptions and membership								932	932	1,593
Other expenses								13	13	1,509
AGM and Annual Report								679	679	400
Independent Examiner's fee								1,320	1,320	1,830
Depreciation								2,502	2,502	2,502
	32,456	218,166	19,992	5,228	29,451	-	24,919	78,210	408,422	476,400
Support costs	-	78,190	20	-	-	-	-	(78,210)	-	-
<b>Total expenditure 2022</b>	<b>32,456</b>	<b>296,355</b>	<b>20,012</b>	<b>5,228</b>	<b>29,451</b>	<b>-</b>	<b>24,919</b>	<b>-</b>	<b>408,422</b>	
Total expenditure 2021	<b>31,950</b>	<b>186,840</b>	<b>106,309</b>	<b>3,326</b>	<b>26,056</b>	<b>6,631</b>	<b>115,286</b>	<b>-</b>		<b>476,400</b>

Of the total expenditure, £217,006 is unrestricted (2021: £73,515), £62,503 designated (2021: £82,502) and £134,341 restricted (2021: £320,264).

## Notes to the financial statements

## For the year ended 31 March 2022

**5 Grant making**

We grant small amounts of cash, usually £10 or £20 to visitors to our Drop-In centre, known as Hardship grants which cover emergency costs they may have such as food, travel and personal care items. Each grant is assessed on an individual basis and the visitor signs a receipt confirming they have received it. Grants are paid from our restricted Hardship Fund, which is funded by grants and donations specifically earmarked for the purpose.

We also apply for grants on behalf of visitors to our centre which we pass on to them.

During 2021/22, we received XXX (tbc) grants (2021: 178) totalling £29,047 (2020: £29,501) for our visitors. The grants received are kept in a separate bank account to the rest of the organisation's cash. The grants are received and paid to the individuals usually within 2 weeks of receipt, therefore the balance on this fund carried forward will be paid subsequently. In the rare occasion that we cannot subsequently contact the grant recipient, then the funds are paid back to the grantor. The grants were received from the following organisations:

	<b>2022</b>	2021
	£	£
Hackney Parochial Charities	587	527
Heinz, Anna & Carol Kroch Foundation	25,820	28,065
Hornsey Parochial Charities	-	170
Kanlungan Filipino	750	-
Methodist Church Fund for Human Need	640	160
R L Glasspool Charity Trust	350	-
Slough & District	450	-
The Nawaal Fund	300	-
We Belong	150	-
West Hackney Parochial Charity	-	579
	<u>29,047</u>	<u>29,501</u>

**6 Net incoming resources for the year**

This is stated after charging / crediting:

	<b>2022</b>	2021
	£	£
Depreciation	2,502	2,502
Loss or profit on disposal of fixed assets	-	-
Operating lease rentals:		
Property	7,104	7,922
Independent Examiners' remuneration	1,320	1,830
	<u>11,926</u>	<u>12,254</u>

## Notes to the financial statements

For the year ended 31 March 2022

**7 Analysis of staff costs, trustee remuneration and expenses, and the cost of key management personnel**

Staff costs were as follows:

	<b>2022</b>	2021
	£	£
Salaries and wages	<b>211,464</b>	180,940
Temporary staff cover	<b>5,396</b>	18,793
Social security costs	<b>15,524</b>	13,356
Employer's contribution to defined contribution pension schemes	<b>16,917</b>	14,467
	<b>249,302</b>	227,556

No employee earned more than £60,000 during the year (2021: nil).

The total employee benefits including pension contributions of the key management personnel were £77,884 (2021: £91,403). The higher than usual figure in 2020/21 was due to additional management support due to Covid.

The charity trustees were not paid or received any other benefits from employment with the charity in the year (2021: £nil). No charity trustee received payment for professional or other services supplied to the charity (2021: £nil). No trustee claimed travel expenses in 2021 or 2022.

**8 Staff numbers**

The average number of employees (head count based on number of staff employed) during the year was as follows:

	<b>Full Time Equivalent</b>		<b>Average Head Count</b>	
	<b>2022</b>	2021	<b>2022</b>	2021
	<b>No.</b>	No.	<b>No.</b>	No.
Raising funds	<b>0.8</b>	0.8	<b>1.0</b>	1.0
Charitable activities	<b>4.6</b>	3.7	<b>6.0</b>	6.8
Support and governance	<b>0.9</b>	1.0	<b>2.0</b>	1.2
	<b>6.4</b>	5.6	<b>9.0</b>	9.0

**9 Related party transactions**

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties. There were no related party transactions for the year ended 31 March 2022.

**10 Taxation**

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.



## Notes to the financial statements

For the year ended 31 March 2022

**11 Tangible fixed assets**

	Fixtures and fittings and computer equipment £	<b>Total £</b>
<b>Cost</b>		
At the start of the year	15,592	<b>15,592</b>
Additions in year	-	-
Disposals in year	-	-
	<hr/>	<hr/>
At the end of the year	15,592	<b>15,592</b>
	<hr/>	<hr/>
<b>Depreciation</b>		
At the start of the year	13,090	<b>13,090</b>
Charge for the year	2,502	<b>2,502</b>
Eliminated on disposal	-	-
	<hr/>	<hr/>
At the end of the year	15,592	<b>15,592</b>
	<hr/>	<hr/>
<b>Net book value</b>		
<b>At the end of the year</b>	-	-
	<hr/>	<hr/>
At the start of the year	2,502	<b>2,502</b>
	<hr/>	<hr/>

All of the above assets are used for charitable purposes.

**12 Debtors**

	<b>2022 £</b>	2021 £
Grants and donations receivable	<b>6,240</b>	112
Other debtors	<b>23,837</b>	358
	<hr/>	<hr/>
	<b>30,077</b>	470
	<hr/>	<hr/>

**13 Creditors: amounts falling due within one year**

	<b>2022 £</b>	2021 £
Trade creditors	<b>5,802</b>	1,109
Taxation and social security	<b>5,442</b>	6,006
Accruals	<b>20,166</b>	9,226
Other creditors	<b>5,066</b>	461
	<hr/>	<hr/>
	<b>36,475</b>	16,802
	<hr/>	<hr/>

## Notes to the financial statements

For the year ended 31 March 2022

**15 Analysis of net assets between funds**

	General unrestricted £	Designated £	Restricted £	Total funds £
Tangible fixed assets	-	-	-	-
Net current assets	146,041	-	14,423	<b>160,464</b>
<b>Net assets</b>	<b>146,041</b>	<b>-</b>	<b>14,423</b>	<b>160,464</b>

**16 Analysis of net assets between funds (prior year)**

	General unrestricted £	Designated £	Restricted £	Total funds £
Tangible fixed assets	-	62,503	-	<b>62,503</b>
Net current assets	149,976	-	49,518	<b>199,494</b>
<b>Net assets</b>	<b>149,976</b>	<b>62,503</b>	<b>49,518</b>	<b>261,997</b>

**17 Legal status of the charity**

The charity is a company limited by guarantee and has no share capital. The liability of each member in the event of winding up is limited to £10.

## Notes to the financial statements

For the year ended 31 March 2022

## 18 Movements in funds

	At the start of the year	Incoming resources & gains	Outgoing resources & losses	Transfers	At the end of the year
	£	£	£	£	£
<b>Restricted funds:</b>					
<i>Drop-In and Advice Service</i>					
Charles S. French Charitable Trust	-	3,000	(3,000)		-
Hackney Parochial Charities	10,000	10,000	(20,000)		-
Mrs Smith & Mount Trust		5,000	(5,000)		-
MSN Fund	-	18,200	(13,650)		<b>4,550</b>
South Hackney Parochial Charity	3,000	2,000	(3,000)		<b>2,000</b>
West Hackney Parochial Charity	5,000	-	(5,000)		-
<i>Moving Out of Hardship</i>					
The National Lottery Community Fund - Moving out of Hardship	20,012	-	(20,012)		-
<i>Grants for Individuals</i>	4,856	29,047	(29,451)		<b>4,452</b>
<i>Covid-19 Emergency Response and Collective Care Team</i>					
London Community Response Fund	-	30,000	(30,000)		-
<i>Hardship Fund</i>					
Hardship Fund	4,650	-	(3,228)		<b>1,422</b>
London Catalyst - Samaritan grant	2,000	2,000	(2,000)		<b>2,000</b>
<b>Total restricted funds</b>	<b>49,518</b>	<b>99,247</b>	<b>(134,341)</b>	-	<b>14,423</b>
<b>Unrestricted funds:</b>					
Designated funds:					
Fixed assets	2,503	-	(2,503)		-
Drop-in and advice service	60,000	-	(60,000)		-
Total designated funds	62,503	-	(62,503)	-	-
General funds	149,976	207,642	(211,577)	-	<b>146,041</b>
<b>Total unrestricted funds</b>	<b>212,479</b>	<b>207,642</b>	<b>(274,081)</b>	-	<b>146,041</b>
<b>Total funds</b>	<b>261,997</b>	<b>306,889</b>	<b>(408,422)</b>	-	<b>160,464</b>

## Notes to the financial statements

For the year ended 31 March 2022

**19 Movements in funds (prior year)**

	At the start of the year £	Incoming resources & gains £	Outgoing resources & losses £	Transfers £	At the end of the year £
<b>Restricted funds:</b>					
<i>Drop-In and Advice Service</i>					
Charles S. French Charitable Trust	1,000		(1,000)		-
Hackney Parochial Charities	8,000	10,000	(8,000)		<b>10,000</b>
MSN Fund	-	13,200	(13,200)		-
Respond and Adapt Programme	-	13,250	(13,250)		-
Sisters of the Holy Cross	25,000	-	(25,000)		-
Souter Charitable Trust	1,000	-	(1,000)		-
South Hackney Parochial Charity	-	3,000			<b>3,000</b>
Tudor Trust	15,000	-	(15,000)		-
West Hackney Parochial Charity	2,500	5,000	(2,500)		<b>5,000</b>
<i>Access to Justice: Exceptional Case Funding Project</i>					
London Legal Support Trust	4,631		(4,631)		-
Individual donation	2,000		(2,000)		-
<i>Moving Out of Hardship</i>					
The National Lottery Community Fund - Moving out of Hardship	21,316	105,004	(106,308)		<b>20,012</b>
<i>Grants for Individuals</i>	1,411	29,501	(26,056)		<b>4,856</b>
<i>Covid-19 Emergency Response and Collective Care Team</i>					
Anonymous grant		3,000	(3,000)		-
Choose Love		18,000	(18,000)		-
Churches Together Hampstead		3,000	(3,000)		-
East End Community Foundation: East End Emergency I		6,000	(6,000)		-
Hackney Parochial Charities		2,500	(2,500)		-
Individual and community donations	8,472	10,125	(18,597)		-
London Catalyst - Samaritan grant			(720)	720	-
London Community Response Fund		18,425	(18,425)		-
Respond and Adapt Programme		16,750	(16,750)		-
Souter Charitable Trust		3,000	(3,000)		-
South Hackney Parochial Charity		2,500	(2,500)		-
Tesco Community Grants		500	(500)		-
The Charity of Sir Richard Whittington		4,000	(4,000)		-
The Mbili Charitable Trust		2,000	(2,000)		-
<i>Hardship Fund</i>					
Hardship Fund	6,437	690	(2,477)		<b>4,650</b>
London Catalyst - Samaritan grant	720	2,000	-	(720)	<b>2,000</b>
London Churches Refugee Fund	-	850	(850)		-
<b>Total restricted funds</b>	<b>97,487</b>	<b>272,295</b>	<b>(320,264)</b>	-	<b>49,518</b>
<b>Unrestricted funds:</b>					
Designated funds:					
Fixed assets	5,005		(2,502)		<b>2,503</b>
Drop-in and advice service	80,000		(80,000)	60,000	<b>60,000</b>
Total designated funds	85,005	-	(82,502)	60,000	<b>62,503</b>
General funds	102,691	180,917	(73,632)	(60,000)	<b>149,976</b>
<b>Total unrestricted funds</b>	<b>187,696</b>	<b>180,917</b>	<b>(156,134)</b>	-	<b>212,479</b>
<b>Total funds</b>	<b>285,183</b>	<b>453,212</b>	<b>(476,398)</b>	-	<b>261,997</b>

**Purpose of Restricted and Designated Funds 2021/22:**

*Drop-In Centre*

**All grants** received for the Drop-In Centre were towards general running costs of the service, with the exception of **MSN Fund**, which is towards salary costs for the the Volunteer Co-ordinator post.

*Moving Out of Hardship*

**National Lottery Community Fund- Moving out of Hardship** - funding for our “Moving Out of Hardship” project, which was carried out in partnership with Coram Children’s Legal Centre and Haringey Migrant Support Centre. The project finished in May 2021.

*Covid-19 Emergency Response and Collective Care Team*

We received funding from the **London Covid Response Fund** to continue the work of our Collective Care Team and move to post-covid working. The Collective Care Team has distributed food, phone credit and other necessities throughout the crisis.

*Grants for individuals*

Grants received from the organisations listed in note 5 to be passed on to individual visitors.

*Hardship Fund*

**Hardship Fund** - donations and gift aid received for our Hardship Fund which pays out small grants or pays for emergency accommodation to individuals in need

**London Catalyst Samaritan Grant** - for hardship payments to visitors

**Designated Funds**

**Fixed Assets** - the net book value of the fixed assets has been transferred to a designated fund from which the depreciation will be expensed each year over the useful life of the assets.

**Drop-in and advice service** - the trustees designated these funds, made up of grants received in March 2021, for use in our Drop-in and Advice Service in the 2021/22 year, to cover staff costs, running costs and legal advice costs, to ensure that this service can operate effectively. This income has now been spent.